

DDD/ESBService.com Tanning Bed Replacement Parts Information, Shipping and Return Policies

All parts orders are processed within 3 business days. At that time, you will be emailed a receipt and tracking information. The electrical parts on all orders are pre- tested for full functionality and then placed into an electrostatic bag before shipment. Like any electrical components, they are susceptible to static electricity - so it is vital that the installer wears a ground strap when handling the components and ensures that the components are installed into a bed that is free from open and/or short circuits. Short circuits can occur in the wiring and/or lamp sockets, and open circuits can develop in the lamps. It is also critical that the installer is qualified and reads and follows any related technical/installation documentation on the parts according to OEM specifications. Many components were not originally designed with open or short-circuit protection and are susceptible to voltage swings. For these reasons, the replacement electrical components are guaranteed working but there is no warranty.

If the installer needs any technical advice before installation, please call 630-400-1121 or email info@esbservice.com

In the event that a part is to be returned, shipping is at the customer's expense, and it will be subject to a 20% restocking fee, refundable upon DDD's receipt of the part - still in new condition.